# Beyond FAQs

#### WHERE DO I PARK IF I DON'T WANT TO PARK IN THE GARAGE?

• We will have parking available in front of the retail locations on the east side of the shopping center. You can see where these spaces are located on our parking map <a href="here">here</a>.

#### WHERE ARE THE ENTRANCES TO THE BUILDING?

- The following doors will be available for entry:
  - Main entry (north entrance)—only accessible via walkway/tunnel on northeast corner of sidewalk
  - Southwest parking garage entrance (near Sonic)
  - Northwest parking garage entrance (west front of building)
- The following doors will be available for exit:
  - All doors above
  - Shuttle doors (east entrance)

## ARE THE KIDS SPACES ALSO UNDER CONSTRUCTION?

Our Little Village and Kids Village spaces are not under construction.

## SHOULD I ARRIVE EARLIER FOR SERVICES ON THE WEEKEND?

 We suggest you arrive as early as you feel comfortable! We know that any changes can potentially allow for disruption, so please take that into consideration when planning. Our parking volunteers will gladly help you navigate the parking lot!

#### ARE WE STILL UTILIZING SHUTTLES FROM THE HIGHLAND VILLAGE CAMPUS?

• No! The parking garage was added into the plan for construction to alleviate the need for shuttles from our Highland Village campus. This is a huge blessing not only to our volunteers, but also to our church.

## HOW WILL I KNOW IF THE PARKING GARAGE IS FULL?

Our parking volunteers will place signs in front of the garage when it is full.

## HOW LONG WILL IT TAKE ME TO GET OUT OF THE PARKING GARAGE AFTER SERVICE?

• We estimate, based on formulas and consultation with a parking consultant, that the exit time for the garage will be approximately 15 minutes.

## ARE THE SERVICE TIMES CHANGING?

• We are not changing our service times.

# WILL MY EVENT BE IMPACTED BECAUSE OF CONSTRUCTION? IF SO, HOW WILL I BE INFORMED?

If one of our events is impacted by the construction, you will be notified by The Village Church. This notification will be sent either through email or SMS. If you are not opted in to receive either of these types of
communication, you can make those updates in your profile on the website.

# WILL THERE BE WHEELCHAIR/HANDICAP PARKING/ACCESS?

• Yes. The parking garage is ADA compliant with designated parking spaces, ramps, and an elevator.

# WHERE WILL CONNECTIONS CENTRAL BE?

- It will be in the same location it is now. This location won't change until later in the construction timeline.
- How will weekend services be affected by construction?
- Parking and the entrances will be affected. If you park in the parking garage, we will ask you to enter at one of the designated entrances shown on the map.

#### WILL CONSTRUCTION IMPACT KIDS MINISTRY ON WEEKENDS?

• No. While the nursing and baby rooms will be minimally impacted during construction, we plan to maintain functionality of LV and KV spaces for children's programming.

#### WILL WE STILL HAVE VBS IN 2025 & 2026?

• Yes. At this time there are no foreseen interruptions to VBS over the next couple of years.

# IF I'M STAYING FOR BOTH SERVICES AS A VOLUNTEER, WHERE IS THE BEST PLACE FOR ME TO PARK IN THE GARAGE?

• We are asking our volunteers who serve in both Sunday services to park on the first (bottom) level of the garage.